

IntSoft Solutions Sdn Bhd 13-1 Jalan Ara SD 7/3A Bandar Sri Damansara 52200 Kuala Lumpur

Attention: Ms. Khor Kui Kheng

Dear Sir.

Re: Letter of Appreciation

We would like to thank you and your support team for helping us with the implementation of the Property Sales and Project Accounting Systems.

Both systems have been perfect; our Property Division's personnel deals with all the record storage and transaction generation for every property unit, and our Accounting Division's in-charged, is able to review those transaction in the accounting software as both systems are integrated. Both divisions get their well-formatted reports based on their designated requirements, hence, allowing our property manager and accountants heading towards the same right direction.

Through the number of projects on which we have worked together, we found out that Intsoft Solutions' support team has been professional, responsive, and thorough in both product and service delivery. And, most importantly, the level of communication provided has always been more than excellence, whether for scheduled updates or unanticipated occurrences that is a part of all software projects.

Without a doubt, our development experience with you have been overwhelming, you have provided us software solutions at reasonable price attached with dedicated support team who is always ready to help without extra charges involve.

Thank you for everything you have done for us in the past, and I strongly believe and recommend this solution to any of the companies who are looking to streamline their processors.

Yours faithfully, For and on behalf of

ENCIK KAMARU (FINANCE MANAGER)

ARAH CIPTA

KL Office: 52-1, Jalan Telawi, Bangsar Baru, 59100 Kuala Lumpur. Tel: 03-2287 9600 Fax: 03-2287 9800

JB Office: No. 53, Jalan Permas 10/1, Permas Jaya, 81750 Johor Bahru, Johor Darul Takzim. Tel: 07-386 2730 Fax: 07-386 2732

E-mail: arcipta@tm.net.my